



Thank you for taking the Wyoming Customer Service Pipe Material Survey.

As part of a nationwide initiative, Wyoming Public Water Suppliers and the Wyoming Department of Environmental Quality (WYDEQ) request that residents submit information on their water service pipe material. This initiative will allow water providers to document the presence of lead service pipes in their systems.

The following survey should take approximately 5 minutes and walk you through how to find your home's water service pipe. If your pipe is made of a material other than plastic, you'll need a coin and magnet to complete the survey.

Customer Name: _____

Customer Account Number (as it appears on your water bill): _____

Water Provider Name: _____

When was your home built, OR what year was your current water service line installed?

Before 1989 1989 or After Unknown

Address (street address, city, state, zip): _____

Phone Number: _____

Is the water service pipe entering your home/building plastic or metal? (Best Guess)

Plastic Metal

*If you answered 'plastic', your survey is complete. **Please proceed to the instructions at the end of the survey.** If you have a metal service pipe, please continue.*

If you answered 'metal', what color is your metal service pipe?

Copper Green Gray Painted

*If you answered 'copper' or 'green,' your survey is complete. **Please proceed to the instructions at the end of the survey.** If you have a gray or painted service pipe, please continue.*



Use a key or coin to scratch the pipe close to where it enters the house through the wall or floor. What best describes the results?

Soft/Easy to scratch and appears shiny

Hard to scratch and appears dull

*If you answered 'hard to scratch and appears dull,' your survey is complete. **Please proceed to the instructions at the end of the survey.** If you answered 'soft and easy to scratch,' please continue.*

Apply a magnet to the water service pipe (you can use a refrigerator magnet). Does it stick?

Yes

No

Please attach a photo to this survey and return the survey and photo to your water system.

Thank you for your time.